

RATI Mobile App - Privacy Policy

National Informatics Centre has Developed the RATI mobile app for Indian Council for Medical Research (ICMR) as a free app for restricted use by authorized Sample Collectors (phlebotomists). The app is developed to facilitate collection of individual/patient details who are undergoing Rapid Antibody Test (RAT) for Covid19 in India. The app is available at no cost and is intended for use as is.

The app is meant to be used by the authorized sample collectors/phlebotomist all over India and not by the general public or patients. These users are authorized by the concerned Government District Administration/Health authorities using the <https://covid19cc.nic.in> portal.

The terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, which is accessible in RATI mobile app unless otherwise defined in this Privacy Policy.

Information Collection and Use

The app enables the user to login using authorized mobile number on which user gets OTP to login. The user gets option to collect the personal information and other medical condition related information of the individual/patient whose sample is being collected to conduct RAT test. This information is collected as per standard format designed by Indian Council of Medical Research (ICMR). The information includes Patient Name, Mobile Number, Address. This information is meant to be used by ICMR and is never made available in public domain. The laboratories doing the testing of these samples and Collection centres/ sample collectors can download their data created, as per authentication credentials from <https://covid19cc.nic.in> portal for their internal usage. The app collects the GPS coordinates of the location where entry is being carried out.

Security

We value your trust in using this mobile app and collecting Personal Information of patients undergoing RT-PCR and Rapid Antigen Tests on behalf of Government, thus we are striving to use commercially acceptable means of protecting it. But remember that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security.

Links to Other Sites

This Service may contain links to other sites. If you click on a third-party link, you will be directed to that site. Please note that these external sites are not operated by us. Therefore, we strongly advise you to review the Privacy Policy of these websites. We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. Thus, you are advised to review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately after they are posted on this page.

Contact Us

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us at:

group1-hp@nic.in.